

GEO-Information Services QUALITY POLICY

OUR MISSION

“To acquire and deliver data, and to design, generate and distribute value-added products, solutions and services derived from Satellite, Airborne and Ground sensors for customers from the private and public sectors worldwide.”

Strategic Objectives

The objective of Geo-Information Services is to become a world leader in the provision of total geo-information solutions. Satisfied customers, partners and employees are key elements for the achievement of this strategic goal.

To accomplish this we will actively strive to:

- Consolidate and develop our International position through the broader portfolio and corporate identity of Geo-Information Services,
- Offer a one stop shop to our customers, adding value and offering a professional and collaborative service that delivers what we promise,
- Achieve customer satisfaction and good relations with all of our partners,
- Engage employees and increase their sense of well being through improvement and progress,
- Develop and encourage personnel to work with integrity and as a single team effectively across national, cultural and professional boundaries, ensuring they are aware of the relevance and importance of their activities and how they contribute to the achievement of the business,
- Ensure we operate as a socially responsible organisation.

Quality Management Approach

We will establish and maintain an effective Business Management System (based on the international ISO 9000 series of standards and taking into account the policies of EADS/Astrium) designed to ensure all quality, company and regulatory requirements are achieved, and which is regularly reviewed for effectiveness and continuing suitability.

We will continually review and improve the effectiveness of our products and services, processes and tools to support the development of new opportunities and strengthen our competitive position.

A strong commitment from Senior Management:

“In order to achieve optimum efficiency and customer satisfaction, each person within Astrium Geo-Information Services has to fulfil their responsibility within the scope of this Policy.

We as Directors undertake to provide the necessary resources and support for our employees, partner companies and suppliers to develop the company and assure its long term future.”

P. Le Roch - CEO

H. Buchwalter

A. Stroomer

V. Helfritz

S. Israel

R. Henneberger

A. de Chassy

H. Pavie

P. Delclaux

S. Dupont

A. Koffenbach

M. Lagarde

L. Laloum

N. Pisot

26th April 2011